



## **TICKETING CONDITIONS OF SALE AND PURCHASE:**

Agreed to online during the ticket purchase process:

1. The event is a licensed, 18+ event only.
2. Entry is at own risk. The right to refuse entry is reserved.
3. There are strictly no passouts.
4. No refunds or exchanges will be given on any ticket, except as required by and/or specified by the Entertainment Industry Code of Fair Practice. Incorrect purchases are NOT guaranteed a refund and are at the discretion of the Promoter.
5. Tickets may be reissued at any time, up until 24hrs prior to the event.
6. Your barcoded ticket is your ticket to the event. A printout or the PDF ticket displayed on your smartphone can be presented at the front gate to gain entry.
7. Your ticket will be emailed to you as a PDF attachment on your booking confirmation to the email address specified during the booking process. It will be emailed to you once your card has been successfully charged.
8. At entry, the name on the ticket presented must match the full name specified on your valid photo ID.
9. If you are purchasing multiple tickets, you must nominate the attendees full name, mobile number and email address. Each ticket will be a separate PDF.
10. Each ticket attracts a booking fee, which is inclusive of GST, and is non-refundable. Any fees charged by IWannaTicket will be disclosed to you prior to the time of your ticket purchase.
11. IWannaTicket accepts Amex, MasterCard and VISA .
12. If you agree to purchase tickets under these conditions, you can then purchase up to 10 tickets per customer. Multiple transactions by the same customer may be cancelled at the discretion of IWannaTicket/the Promoter.
13. The Promoter reserves the right to withdraw, reschedule or substitute artists and/or vary advertised event time and inclusions without notice. The Promoter reserves the right of admission.
14. Should the event be cancelled or rescheduled, IWannaTicket will contact and inform customers.
15. It is a condition of sale that tickets may not be offered for resale on 3rd party websites such as ViaGoGo, eBay, Gumtree or unknown Facebook accounts. Tickets may not be resold or re-offered for resale at a premium or used for advertising, promotion or other commercial purposes. If a ticket is in breach of these conditions, it may be cancelled without refund and the bearer of the ticket may be refused admission.
16. Unauthorised sale or duplication of this ticket will prevent your admittance to the event.
17. In the event that duplicate copies appear, the Promoter reserves the right to refuse entry to all ticket holders.

18. The Promoter reserves the right to refuse a ticket holder admission to the event or to evict that person from the event in any of the following circumstances: if the ticket holder fails to produce appropriate identification as proof of age; if the ticket holder refuses to make their clothes, bags, containers or other possessions available for search by the Promoter/Security; if the ticket holder is affected by the consumption of alcohol or drugs, if the ticket holder participates in dangerous activities including aggressive dancing, moshing, stage diving, crowd surfing and climbing, if the ticket holder does not adhere to licensing requirements.
19. The Promoter and the owner and/or lessee of the venue shall not be held liable for any loss, injury or damages sustained entering or within the venue, whether caused by the negligence of the Promoter or the venue or otherwise.
20. No professional cameras (such as an SLR), professional video camera (including go-pro's), sound recording devices or lighting equipment are permitted at Wine Machine. When using your small still camera (such as a point and shoot camera) or mobile phone, please respect the privacy of all other patrons, staff, artists, and service providers.
21. Weapons, glass, knives, metal objects, fireworks, flares, glow sticks, lasers, umbrellas, portable seats, hampers, eskies, sporting equipment or dangerous goods are NOT permitted at Wine Machine. All bags, containers and persons are subject to a full search at entry to ensure the safety of patrons. Prohibited items will be confiscated (and only returned at the discretion of the promoter) except for illegal drugs, which will be handed over to police.
22. Ticket holders consent to filming and sound recording as members of the audience.
23. In the event of an emergency evacuation or situation, you must follow all official directives.
24. Wine Machine will operate in accordance with all relevant state, territory and/or federal health Orders/Directives put in place to manage the public health risk of COVID-19. These Orders/Directives may impact and alter the operation of Wine Machine and whether in existence now or in the future, they shall form part of these Conditions of Sale and Purchase and are incorporated by reference. The Promoter reserves the right to refuse entry to any patron who cannot comply with any operations that are put in place as a result of the Orders/Directives.
25. IWannaTicket reserves the right to add or modify the terms of the Purchasing Conditions at any time and without notice, by posting such amended terms on the Website. Your access to, or use of, the Website after the date such amended terms are delivered to You shall be deemed to constitute acceptance of such amended terms. No modification made by You shall be binding upon Us unless it is made in writing and signed by Us.
26. IWannaTicket provides this service on behalf of the event Promoter.
27. All tickets and products are GST inclusive and priced in Australian dollars.