



TERMS AND CONDITIONS OF ENTRY:

IMPORTANT: This is a fully licensed 18+ only event. All patrons will be required to show ID and bags will be checked on entry. Wine Machine is a drug free event - police will be in attendance.

1. The event is a licensed, 18+ event only. No exceptions.
2. There are strictly no passouts at any Wine Machine event.
3. Entry is at own risk. The right to refuse entry is reserved.
4. The Promoter and the Venue shall not be held liable for any loss, injury or damages sustained entering or within the premises.
5. On request, security has the right to ask you to legitimise yourself with further ID requests.
6. All patrons and staff will be wrist-banded upon entry into the event. Any patrons that are on site with no wristband will be ejected immediately.
7. Wristbands are not transferable and must be worn at all times. Patrons must not tamper with or remove them for the duration of the event. If removed, you may be ejected from the event. Wristbands remain the property of the event at all times.
8. All persons, bags and containers are subject to a full search at entry to ensure the safety of patrons. Prohibited items will be confiscated (and only returned at the discretion of the promoter) except for illegal drugs, which will be handed over to police.
9. No food, alcohol or beverages are permitted into Wine Machine.
10. A sealed plastic water bottle or an empty water bottle is permitted.
11. Weapons, glass, knives, metal objects, fireworks, flares, glow sticks, lasers, umbrellas, portable seats, hampers, eskies, sporting equipment or dangerous goods are NOT permitted at Wine Machine.
12. No animals are permitted on site. Authorised dogs and companion dogs are an exception.
13. No professional cameras (such as an SLR), professional video camera (including go-pro's), sound recording devices or lighting equipment are permitted at Wine Machine. When using your small still camera (such as a point and shoot camera) or mobile phone, please respect the privacy of all other patrons, staff, artists, and service providers.
14. Any and all footage taken by patrons on camera, mobile phone or any recording device is subject to Copyright Laws.
15. As members of the audience, ticket holders consent to being included in photos, sound and live recordings that are taken by the official Wine Machine media team, and can be used by the Promoter or Promoter-approved media outlets for promotion of the event.
16. Wine Machine has a "Tops On" policy. That is, anyone not wearing tops (t-shirt, singlet etc) will be refused entry and refused service at service points throughout the event. Anyone inside the event not wearing a top will have their wristband removed and will be ejected from the event.

17. Any intimidating or dangerous activities will not be tolerated and will result in ejection from the event, without the right to re-entry or refund. This includes; posturing or “surrounding” patrons, aggressive moshing, stage diving, crowd surfing or climbing. The Promoter accepts no liability for any injuries or damages caused by these activities.
18. Where rides are on site, rides will be ridden at patrons’ own risk. The Promoter and event accept no responsibility or liability for any injuries or damages caused by these activities.
19. All patrons entering the event must be over the age of 18, and present valid photo ID (VALID Passport, VALID Australian Driver License or State specific proof of age card) and ticket. The Promoter reserves the right to refuse entry to any patron without appropriate identification.
20. Attendees from overseas (that is any country other than Australia) must bring their valid passport to gain entry. Overseas driver’s license, student University and/or Public Transport cards will not be accepted.
21. The Promoter and the Venue will not take responsibility or liability for any personal property lost or damaged at Wine Machine, including cloaked items. Any lost property items handed in to Lost & Found will be held for one (1) day post-event only.
22. In case of an emergency evacuation or situation, please follow all official directives.
23. The Promoters or the event will not be held liable for any hearing damage or loss. Please use earplugs if necessary.
24. Please be aware that smoke, pyrotechnics, lasers and strobe lighting may be in use.
25. The Promoter reserves the right to change the line up and/or the date of the event without prior notification. In the event of a change, refunds will not be available.
26. In the event of cancellation prior to gates opening, including a cancellation that is a result of force majeure* we will provide a refund of the ticket price paid, excluding any booking fees.
27. If you are evicted from the event or refused entry, your ticket will be cancelled and you will not be entitled to a re-entry or refund.
28. Please arrive and depart in an orderly fashion and respect our neighbours. Keep noise levels down and dispose of rubbish in bins provided.
29. Wine Machine will operate in accordance with all relevant state, territory and/or federal health Orders/Directives put in place to manage the public health risk of COVID-19. These Orders/Directives may impact and alter the operation of Wine Machine. The Promoter reserves the right to refuse entry to any patron who cannot comply with any operations that are put in place as a result of the Orders/Directives.
30. Entry to the event will be refused if the ticket is damaged, altered or defaced in any way or not purchased from an authorised point of sale. If the ticket is re-sold or transferred for profit or commercial gain, it will become void and the holder may be refused entry to, or ejected from the venue.
31. The right of admission is reserved and is also subject to the venue's terms of admission.
32. No refunds or exchanges will be given on any ticket, except as required under Australian Consumer Law. Incorrect purchases are NOT guaranteed a refund and are at the discretion of the Promoter.
33. Wine Machine goes ahead, rain or shine. No refunds will be given due to inclement weather.
34. There are no refunds on any unused tickets, if you or your invitees are asked/forced to leave, if you’re unable to attend the event, if the event concludes before the advertised finish time or if you fail to adhere to any of the terms and conditions stated above, shown on your ticket or displayed on the premises.
35. The Promoter and the venue practices responsible service of alcohol. Ticket price does not include beverages.

* A force majeure event includes an event that prevents, hinders, delays or otherwise makes it impracticable by reason of any flood, riot, fire, judicial or governmental action, labour disputes, communicable diseases, act of God or any other causes beyond our control.